

## Interpretative Guideline: March 19, 2020 Declaration of Emergency and Mandatory Order

This Guideline provides clarification and precision to the Order issued March 19.

Hotels, motels, inns and bed and breakfasts are not required to stop offering accommodation. They do need to reduce their food and beverage services to take-out and delivery, to close their pools, spas and saunas, and to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Telecommunications providers are not required to cease operations. They do need to reduce in-person sales activities and to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Construction and maintenance businesses are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Call/contact centres are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Cleaning contractors are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Security agencies are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Bussing, taxi and delivery businesses are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health, to the extent possible for taxicabs.

Garbage removal, landfill and recycling removal businesses are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

News gathering and dissemination businesses are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Laundromats are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Food processing and packing businesses are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Production and manufacturing are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Law and accounting firms are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Veterinarians are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Plumbing, electrical and environmental cleanup businesses are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Appliance and home repair businesses are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health.

Office supplies retailers are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health. They are encouraged to drive as much business as possible to online and phone orders, with pickup and delivery.

Vehicle rental businesses are not required to cease operations. They do need to apply all the social distancing and hygiene recommendations of the Chief Medical Officer of Health. They are encouraged to drive as much business as possible to online and phone orders, with pickup and delivery.

The following retail sales lines of business are expected to stop admitting patrons immediately, but remain free to sell online and by the phone and to maintain pickup and delivery activities: electronics, furniture, appliance, vehicle. Automobile dealers are not required to cease their garage/service centre service operations, and online/phone sales and pickup/delivery activities are permitted. Showrooms must close to patrons and the public and test drives must cease.

Paragraph 5 of the order applies to “regulated health services providers”. These include: cardiology technologists, chiropractors, dental hygienists, dental technicians, dentists, denturists, dieticians, licenced counselling therapists, licenced practical nurses, massage therapists, medical laboratory technicians, medical radiation technicians, midwives, nurses and nurse practitioners, occupational therapists, opticians, optometrists, paramedics, physicians and surgeons, physician assistants, physiotherapists, podiatrists, psychologists, respiratory therapists, social workers, speech language pathologists and audiologists.

Paragraph 10 of the Order requires all employers to take every reasonable step required to prevent persons from entering workplaces who have travelled internationally in the previous 14 days. To be clear, this applies going forward: many workplaces have employees in them who returned to Canada and to work healthy before March 13, and employers are not required to remove them from their workplaces until/unless they develop COVID-19 symptoms.

Where the requirement of 14 days self-isolation for workers has been exempted by the Chief Medical Officer of Health, these exemptions continue, including those granted before the issuing of the March 19 Order. (For example, this exemption includes truckers moving product between Canada and the US, where they are following CMOH guidelines to reduce risk while traveling.) There is no exemption for people who choose to travel to and from the US to shop.

